Up Next:

# Marketing & Technology

Candice McNaught



### Marketing & Branding















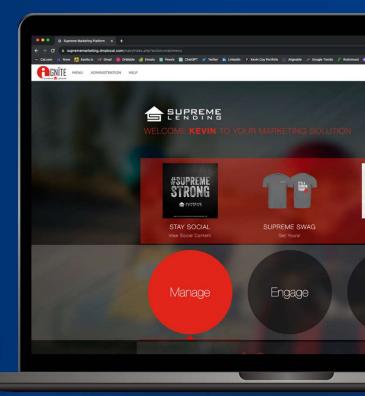




### What We Provide?

- ✓ On-Demand Marketing
- √ Custom Assets
- ✓ Personalized Event Marketing
- ✓ Custom Websites







## Dual-Language Marketing

- ✓ Enhanced Supreme Ignite
- √ CRM Expansion (Usherpa and Surefire)
- √ MySupreme App Nexus Bilingual

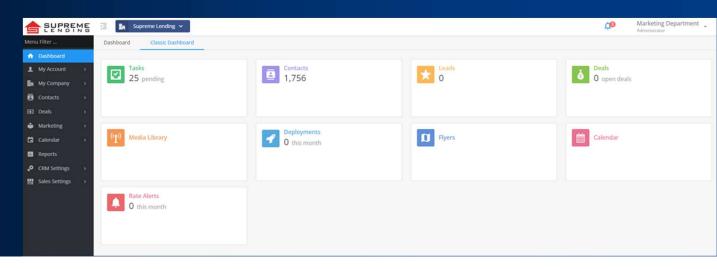




### Customer Relationship Management

- √ LOS Integration
- ✓ Training
- ✓ Supreme Lending Store
- ✓ Launchpad
- √ Co-Marketing

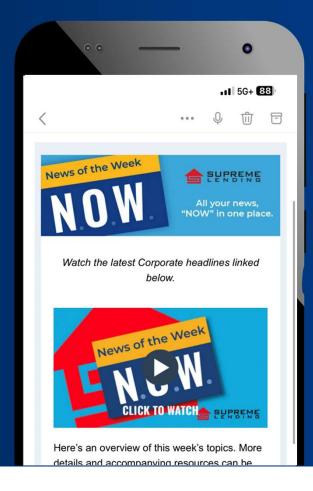






### **Enhanced Communication**

- ✓ Motivate Monday
- √ Wednesday Wins
- √ Supreme NOW

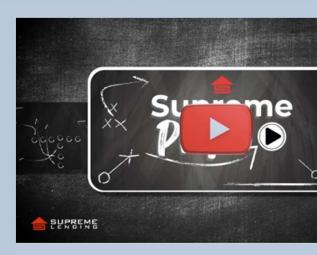




# Supreme Plays

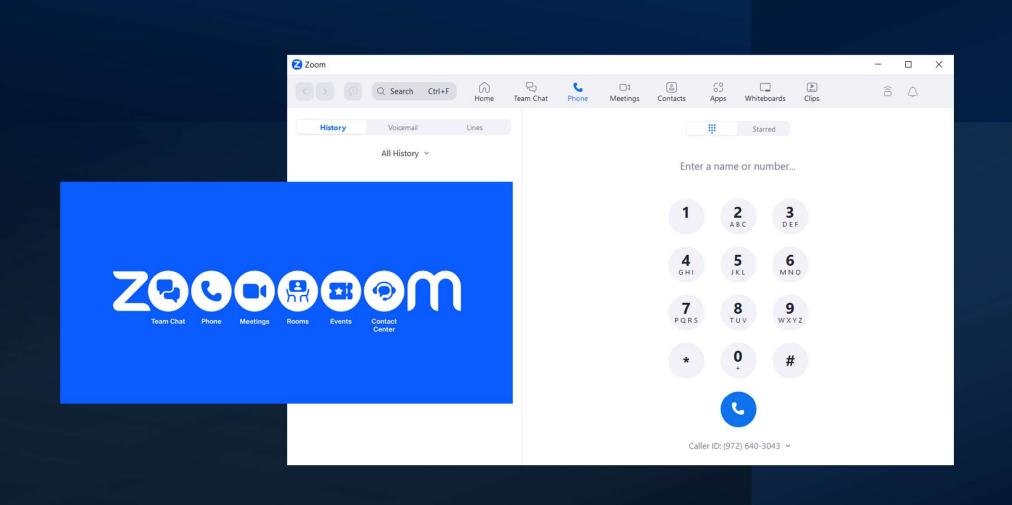








# STARTING Oct. MONTHLY SALESCALL



### **ZoomPhone Benefits**

- ✓ Greater Mobility
- ✓ Device Options
- √ Team Channels
- √ Text Features
- √ Video Chat



## **Supreme Affinity**

- Affinity = TPO (Third-Party Origination)
- They Can Guard Their Deposits
- Provide More Loan Options
- Close Loans Faster



# Director of Sales Technology

Tracie Schmidt

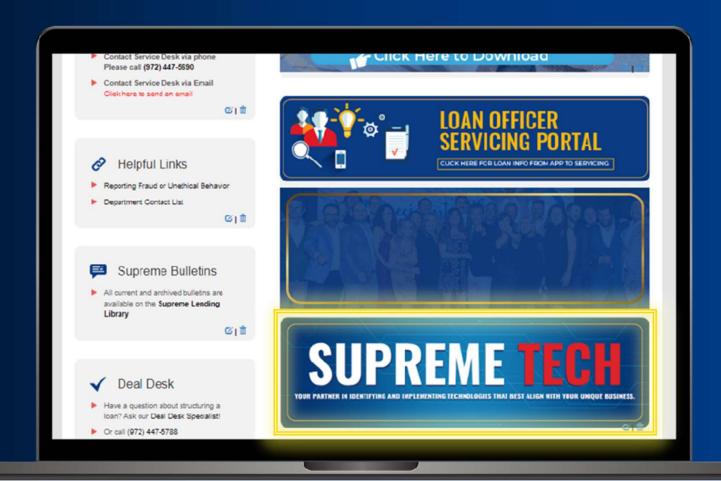


# Goals and Objectives

- ✓ Mission
- ✓ Tech Tuesday
- ✓ Internal Chat/Forum



## TechHub





### TechHub







































# POS (Point of Sale) - My Supreme App

- ✓ MySupreme App
- ✓ Instant Access
- ✓ Account Check
- ✓ Moving to Xactus 360
- ✓ Nexus Bilingual
- ✓ LO & LOA Partnership
- ✓ Opt-Out Notification



### **Customer Surveys**

experience.com



### THE SUPREME EXPERIENCE

#### experience.com

- · Full Digital with Email & SMS
- · 1 out of 10 Reviews include a Referral
- · Google, Yelp, and Zillow Reviews
- · Receive 6x more Google Reviews
- Improved Google Rank improves local Google searches
- Reviews are auto-posted across social media sites
- · Customizable widget to share reviews
- · Collects Leads
- · \$20/Month

#### Supreme Surveys

- · High Capture Rate
- Free



# Elevate Your Social Presence with SocialCoach

Presented by:





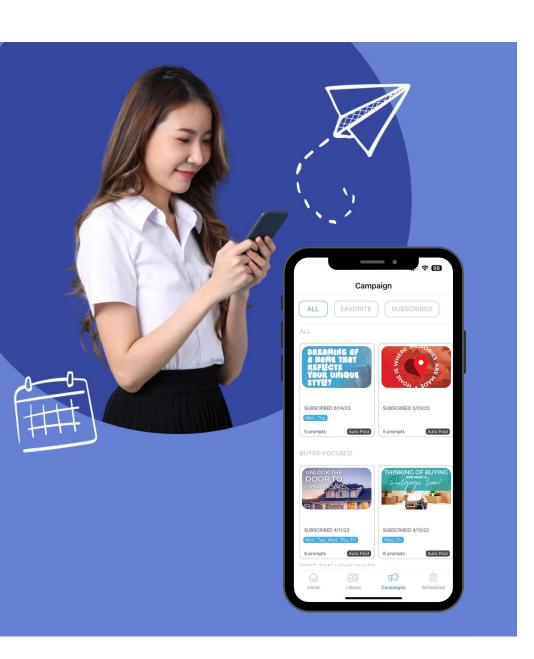


### Access Supreme Content on the Go

- SocialCoach mobile app provides instant access to ready-to-post Supreme content
- Simplify content sharing across Facebook, Instagram, TikTok, LinkedIn, and Twitter







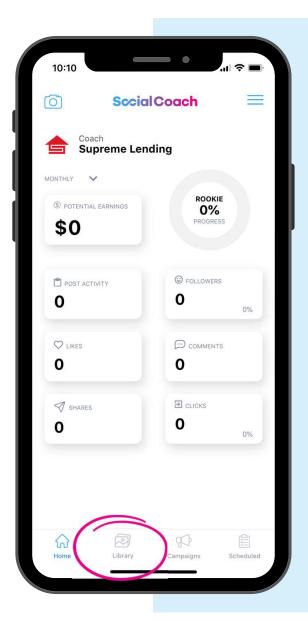
### Personalize and Automate Your Social Presence

- Customize Supreme content to reflect your unique style and message
- Subscribe to automated campaigns for effortless social media management
- Free up time for focusing on high-value tasks

ScialCoach × = SUPREME

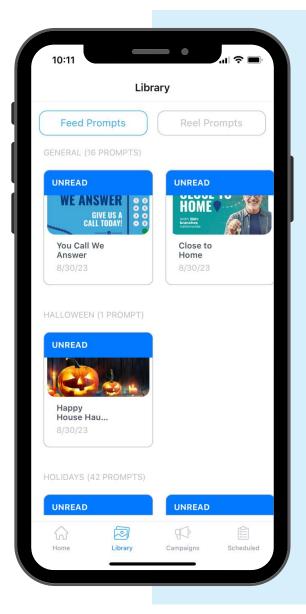
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Open the SocialCoach Mobile App and tap on the Library



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Tap on the Prompt you'd like to post



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Tap the 'Post This Now' button

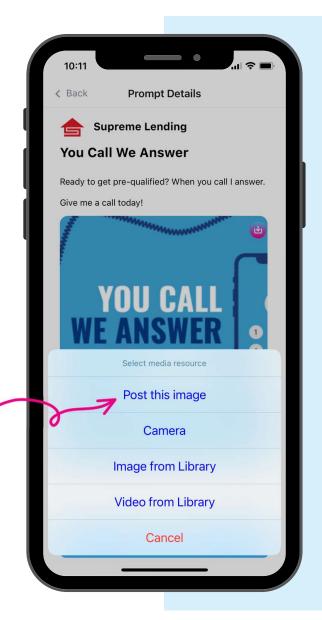


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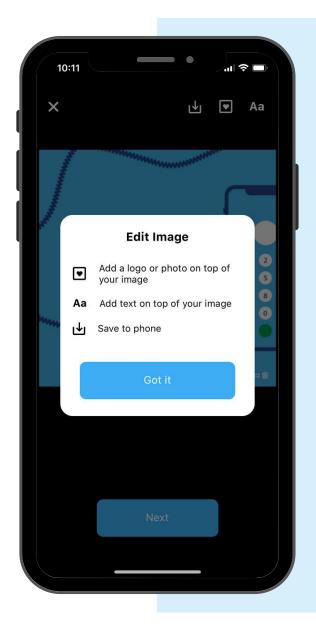
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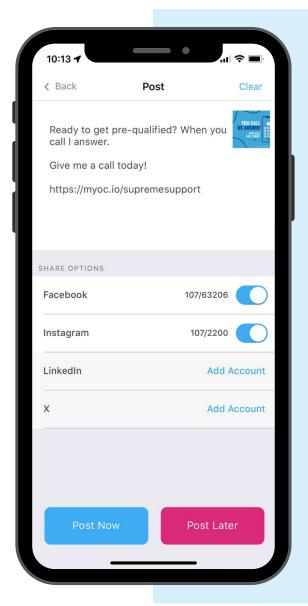
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- Open the SocialCoach Mobile App and tap on the Library
- Tap on the Prompt you'd like to post
- Tap the 'Post This Now' button
- Select the image you'd like to post, whether it be the one included in the prompt or something of your own
- Overlay any stickers, images, or text by tapping the heart or font icon, and then tap 'Next'

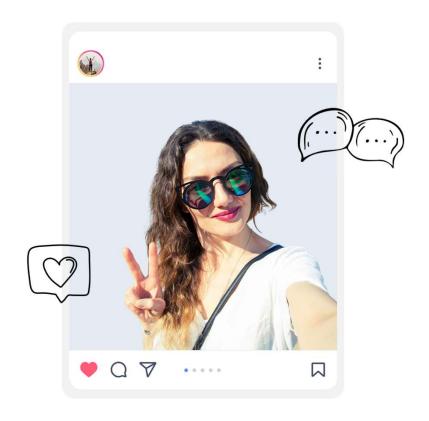


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- Overlay any stickers, images, or text by tapping the heart or font icon, and then tap 'Next'
- Edit the caption if you'd like, choose which social networks to post to, and tap 'Post Now' to post immediately or 'Post Later' to schedule your post for a future time and/or date



# Harness the Power of Social Media

- Stay in front of potential customers and referral partners
- Establish a strong online presence to build trust and credibility
- Drive engagement, leads, and conversions through consistent social activity



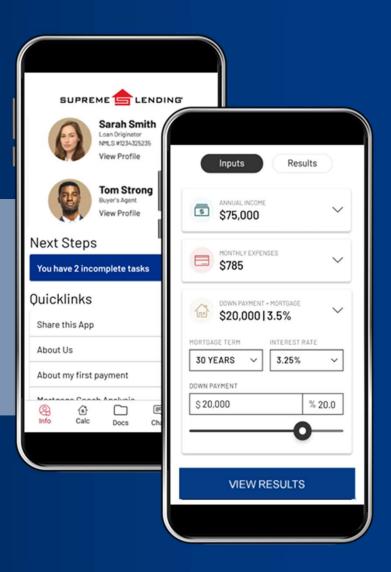




# MySupreme App



FREE to 2023
President's Club
Recipients







### Elevate Your Social Game with SocialCoach